

QP-01, Rev: 01	<h1>Quality Policy</h1>	
Page 1 of 1		
<b>30-08-2022</b>		

**LMS ASSESSMENT SERVICES PVT. LTD.** operates its schemes to provide professional certification services and to meet the needs and expectations of its customers and stakeholders whilst complying with the overarching requirements of the regulatory authorities that grant accreditation.

Additionally, top management:

- understands the importance of impartiality in carrying out management system certification activities
- manages conflict of interest and
- ensures the objectivity of management system certification activities

Thus our policy statement is:

- To maintain accreditation for certification activities within the requirements of *ISO 17021* (and other accreditation criteria as appropriate) and any specific requirements of the relevant Accreditation Body and IAF, including the latest IAF/EA guidelines.
- To ensure that audit activities and processes are carried out in accordance with our scope of accreditation and within the requirements of ISO 19011.
- To offer a service to the best of our abilities, which is independent and impartial and is seen to be fair, cost competitive and of high integrity.
- To undertake continuous improvement in the way we conduct our business and the services we offer.
- To ensure that our staff is fully competent in their roles, understand the philosophy of LMS, and operate to the procedures set out in the Management System Manual and associated and relevant LMS documents.

**LMS ASSESSMENT SERVICES PVT. LTD.** offers its services to all organisations of any size that operate within the accredited scope, without discrimination or pre-condition.

**LMS ASSESSMENT SERVICES PVT. LTD.** does not practise hidden discrimination by speeding or delaying applications. There are no financial considerations, other than non-payment of invoices, which will cause delay or cancel of certification.

---

Managing Director